



BOOKING TERMS & CONDITIONS

- **The deposits to pay on bookings are:**
Pitches.....€ 100.00
Chalets..... 30 % of the total booking
- **Bookings are confirmed for the customer once the corresponding amount has been received.**
- **The customer will pay for the rest of the stay on arrival at the campsite.**
- **Customers not arriving on the expected day will retain their booking for 24 hours, following which the reservation will be cancelled.**
- **Chalet customers are asked to leave a damage deposit of € 100. This amount will be returned at the end of their stay, once a member of staff has ensured that everything is in perfect condition.**
- **Maximum occupancy of chalets is 4 people.**
- **No pets of any kind are permitted in the chalets.**

CANCELLATIONS

The campsite will be entitled to the following compensation in the event of cancellation:

- **For cancellations 15 days or more prior to the customer's established arrival date at the campsite, the full amount for the booking will be reimbursed to the customer.**
- **For cancellations 8 to 14 days prior to the customer's established arrival at the campsite, compensation is set at 50 % of the initial deposit for the booking.**
- **Finally, for cancellations 7 or less days prior to the customer's arrival, compensation is set at 100 %.**
- **Customers must cancel their booking in writing, to fax number 0034 965 87 55 76 or email address info@campingcalpemar.com**
- **The bank charges relating to the reimbursement of the booking will be charged to the customer and deducted from the amount to be reimbursed.**
- **Bookings for which the arrival date has been postponed by the customer may not be cancelled.**